# The 6th Mid-term Management Plan

Taking a further leap as your solution partner

March, 2022



## The 6th Mid-term Management Plan (2022-26) Overview



#### Basic idea

Japan Sewage Works Agency (JS) as your sewerage solution partner, promotes forming the core foundation of technology, human resources, and information. JS contributes to a healthy water environment, safe community, and sustainable society.

#### Mid-term point of view

- Improving productivity, efficiency and creativity
- Co-creation with related institutions and private companies

#### JS' Roles

- <u>Solution partner</u>: Comprehensive support for plan development/O&M/facility management/business management, and normal/emergency time to hold municipal issues
- <u>Innovator</u>: To deal with population decline, aging, and environmental/energy issues, leading innovations by aggressive contribution to wastewater business.
- <u>Platformer</u>: Contribution to the social development by DX promotion, ICT development, and technology standard development, international support, and human resource development.

#### Management policy

- ① Proposing the best solutions for municipal issues to lead the innovation of wastewater business and contribute to social development.
- ② Showing its technique, knowledge, management, and disaster control strength.
- 3 Leading the development of wastewater business.
- Enhancing the cooperation between related organizations or private business entities.
- ⑤ Promoting digital transformation to create a new value.
- 6 Improving municipal satisfies by improving business quality.
- Promoting a sustainable business through appropriate implementation and healthy financial conditions.
- Inheriting and improving technical capability.
- Improving job satisfaction and productivity by work revolution.

#### Three pillars of business promotion



JS Supports municipalities comprehensively as a wastewater solution partner

- Retrofit Earthquake/Tsunami control Flood control
- Disaster support Business management support O&M



JS leads the wastewater business reform aggressively as an innovator

- ◆ Cross-jurisdictional collaboration
  ◆ PPP/PFI
  ◆ Contribution to achieving decarbonization
  ◆ New technology development/utilization
- 29

JS contributes to the social development through creating the common wastewater foundation as a platformer

- Development, practical application, and distribution of the leading-edge ICT technologies with digital transformation Development of technology standards
  - Global water business support and international contribution
- Human resource development support for municipalities and private companies

#### **Organizational management**

■ Enhancing human resource development/organization system
 ■ Establishing a stable management base
 ● Promoting work reform
 ● Strategic public relations



### A solution partner supporting municipal wastewater business comprehensively



- Play a required role in the continuity and evolution of wastewater business
- Improve the quality of wastewater treatment facilities and pumping stations, including public procurement, and enhance their long term/comprehensive support
- •Support municipalities in their problem solving, O&M, disaster control to promote sustainable wastewater business

### **1** Retrofit















#### 3 Flood inundation





- ✓ Efficient and systematic support
- ✓ Applicable energy-saving or downsizing
- ✓ Reduction of lifecycle costs by new technologies and ICT

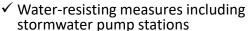




✓ Measures against earthquake/tsunami for







- ✓ Development support of Inland flood hazard map
- ✓ Joining the flood task force. development support for stormwater management plans





















✓ Enhance cooperation with municipalities and related organizations by sharing database including the existing facilities' drawings

✓ Enhance training at normal time



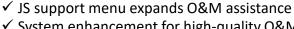




- and progressive wastewater business management
- ✓ Support municipalities to develop business management strategies, including policy changes for their healthy wastewater business management







✓ System enhancement for high-quality O&M and business management of sewerage systems, including pipelines





sewerage

Cross-jurisdictional management by ICT

Collaborative wastewater/sludge treatment

utilization technologies

### An innovator aggressively leading wastewater business reform



JS predicts the future and tackles required roles to cope with population decline, aging, and environmental and energy issues. Based on this approach, JS leads wastewater business reform aggressively.

### 1 Cross-jurisdictional Collaboration











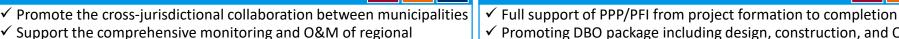


**Energy-**

saving OD

process





ollaborative O&M

✓ Promoting DBO package including design, construction, and O&M



### 3 Achievement of Carbonless Society

✓ Promoting the adoption of energy-saving or resource/energy

✓ Support the commercialization of renewable energy such as energy

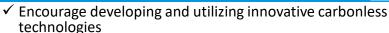


Collaborative wastewater BCP









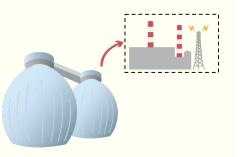
4 New Technology Development/Utilization

✓ Utilize JS Innovation Program



Steel digestion tank









### A platformer contributes to the social development through creating the common wastewater foundation



JS, as a platformer, contributes the social development through DX promotion, ICT development, technology standards development, global assistance, and human resource development.

#### 1 DX promotion: development, practical applicatio diffusion of the leading-edge ICT









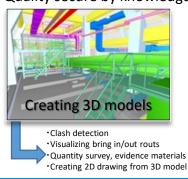


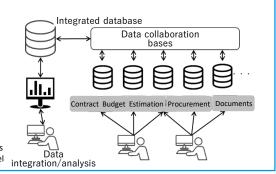


- ✓ Promoting innovation using digital technology, including BIM
- ✓ Operation streamlines by the common master and the existing data. Quality secure by knowledge management

✓ Promote overseas project forming, planning, construction, and O&M to encourage

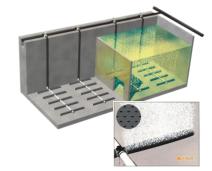
✓ Support the presence of Japanese technologies in the phase of project formation





### 2 Technology Standards Development

- ✓ Reflecting ICT/digital or new technologies to technology standards to improve/secure qualities of design and construction.
- ✓ Quick standardization based on the post-evaluation of new technologies





#### (3) Global water business support and international contribution

domestic wastewater institutes to join the global market









#### 4 Support HRD of local government officers and private engineers



- ✓ Improve online training program, enrich program menu including hybrid of accommodation and online training
- ✓ Provide better training environment using a new accommodation building











## **Organization Management Plan**



- Promote HRD and organization system improvement. Stable hire to inherit technical power.
- Establish stable management basis by healthy financial condition and strong governance.
- · Achieve work-life balance and improve the working environment, meeting employee's various needs
- Collect stakeholder's requirements and needs and disseminate information effectively for understanding and trust

#### 1. Enhancement of HRD and Organization System







#### **Human Resource Development**

✓ Planned job type training, OJT, Productive technology succession

#### **Secure Human Resources**

- ✓ Stable, planned personnel employment
- ✓ Accept engineers from municipalities to activate the organization

#### Establish a New Organization/business Implementation System

- ✓ Secure organization system and optimize human resource allocation to improve productivity by digital transformation and streamline business operations
- ✓ Balanced management of direct management and outsourcing
- ✓ Make a collaboration with related organizations, opinion exchange, trials

#### 2. Establish Stable Management

#### **Secure Profitability**

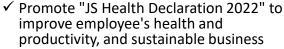
- ✓ Establish the stable management base by the strong governance
- ✓ Planned and focused investments improve operation productivity

#### **Risk Management**

- ✓ Enhance compliance
- ✓ Safety management of construction works
- ✓ Quality improvement of design and construction
- ✓ Proper management of bidding and contract system and contract project

### 3. Work Style Reform





✓ Reform for the diverse working style



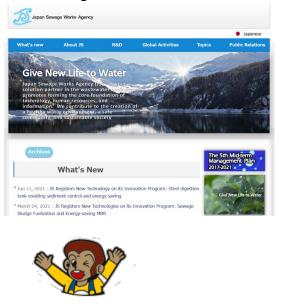
#### 4. Strategic Public Relations

#### **Promoting Municipal Understanding**

- ✓ Explain continuously JS's roles and operations.
- ✓ Information sharing with municipalities

#### **Enhancement of International** Information Dissemination

✓ Boost English website





## **Sustainable Development Goals**

The Sustainable Development Goals (SDGs) adopted at UN summit in 2015 are "the blueprint to achieve a better and more sustainable future for all". JS has a common principles and management policies with SDGs' policies and directions. As municipalities' solution partner, JS will contribute achieving SDGs







































